

# TRADE NEWSLETTER

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# ubs

unique building services

August 2024



## UBS Highlight

UBS continues to operate as an ISO-accredited builder, maintaining the highest standards for Environmental, Quality, and Safety procedures.



## Negotiating Competitive Trade Rates

Over the past few months, we've taken a closer look at our internal budgets and project costs to boost efficiency and cost-effectiveness. We deeply value our long-standing partnership with your team and the exceptional work you provide. UBS is committed to continuing our collaboration and growing together. By aligning our rates with current market standards, we will not only maintain our successful relationship but also open up opportunities for your team to take on both smaller and larger projects.



“Leadership is the capacity to translate vision into reality” - Warren Bennis

UBS recently completed a significant project in the eastern suburbs, showcasing our team's expertise and dedication. We addressed a water leak in the roof cavity that damaged the laundry ceiling and the solid timber flooring in the open-plan area.

Our Restorations team responded swiftly, cleaning up the water and drying the affected areas. However, the flooring had swollen, and water was trapped underneath. Upon removal, we discovered that the underlay did not meet Australian standards, so the entire floor was replaced. We also installed containment measures to address black mold found under the non-compliant plyboard.

Heat blankets were used to dry the concrete slab, and the island bench was removed for the installation of new plyboard and flooring. Thanks to efficient coordination by our UBS project manager, all trades completed their work on time. The property owner was highly impressed with the quality and professionalism throughout the project.

This project highlights UBS's commitment to delivering top-notch restoration services, adhering to strict compliance, and exceeding client expectations.



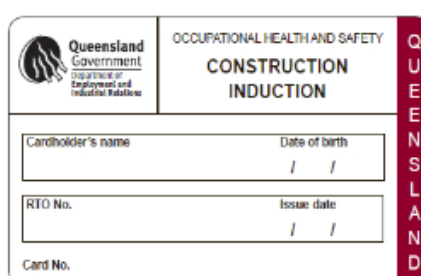
# Top 5 National On-Site Non-Conformances or Improvement Notices Identified by WSP



WSP has identified the top five non-conformances or improvement areas across our national sites. Addressing these issues is essential for maintaining safety and compliance:

- 1. First Aid Kits Not Suitable for the Task** – Ensure first aid kits are adequately stocked for potential injuries specific to your site.
- 2. Non-Use of Residual Current Devices (RCDs)** – Always use RCDs with electrical tools to prevent electrical shocks.
- 3. Site Attendees Not Inducted Through Supplier Compliance** – All site attendees must complete the proper induction process to understand safety protocols.
- 4. Test and Tags Not Current** – Keep test and tag records for electrical equipment up to date to ensure safety.
- 5. Trades Not Having Construction White /Red Cards** – All tradespersons must hold a valid Construction White Card to demonstrate their training in occupational health and safety.

Let's work together to correct these issues and ensure a safe, compliant work environment.



# IAG Assistance Program

## Available for all UBS Contractors

### Free confidential counselling is available 24/7

Download the Sonder App from the App Store or Google Play or call 1800 234 560.

Then, when prompted, enter the registration code: IAG4CUST. Sonder's support services can be accessed by either using the call or chat functionality found on the home screen of the app.

